

JACQUELINE P. NGUYEN



JUNIOR UI/UX DESIGNER | ORLANDO, FL

I am visually in tuned with the latest designs, & I enjoy exploring different design aesthetics. However, I also have an urge to better understand the users' needs & elevate the users' experience regardless of the platform.

KLOSEBUY INC.

UX DESIGN INTERN

Jun. 2022 - Present

- Researching the market and tracking trends, specifically the southeast US demographic to allow for possible design updates
- Oversees design and functionality of products on a team consisting of the CTO and QAs
- Assisting in the implementation of a product soft release
- Providing a holistic, trans-disciplinary design approach to project iterations

NIGEL FRANK INTERNATIONAL

IT RECRUITMENT CONSULTANT

Apr. - Oct. 2021

- Curated job advertisements for a 14-person team specifically dealing with Azure Cloud contracted roles in the U.S. and Canada
- Managed a list of 150 clients whose companies range in size from 10-500 employees
- Sculpted and tested a new client contract with more precise terms and a new billing system which increases the potential earnings from a single deal by 15-30%
- Practiced excellent communication skills on both the client facing and candidate facing side and practiced my negotiation skills

SKYBRIDGE HEALTHCARE

HC FINANCE COORDINATOR

Oct. 2020 - Apr. 2021

- Analyzed and processed billing and payment via QuickBooks
- Spearheaded the revamp of a system of detecting and categorizing discrepancies within remittances and contracts
- Identified discrepancies and exchanged communication with clients to resolve the issues, saving the company over \$25,000
- Created a physical and OneDrive filing system for all employees and client profiles
- Oversaw a calendar for an office of 25+ professionals

COURTNEY SCALLY INT. DESIGN

OFFICE COORDINATOR

Jan. - Apr. 2020

- Handled correspondence between vendors and followed up with the distribution of purchases
- Digitized physical design portfolios into a OneDrive filing system
- Assisted in creating portfolios for different palettes and interior design styles
- Planned for flexibility in work schedule to accommodate the client's availability

CONTACT

1(561)789-9921

phjn96@gmail.com

www.jnguyendesign.com

www.linkedin.com/in/jnguyendesign

RELEVANT SKILLS

Information Architecture, Mockups, Prototypes, Sitemaps, User Flows, Web Design, Wireframes, Interaction Design, Affinity Mapping, Competitive Analysis, Qualitative and Quantitative Data, Search Engine Optimization (SEO), UI Design, Mobile Application Design, Marketing, Logo Creation, Branding, & B2B Interactions

TOOLS

Figma, Sketch, Miro, Adobe Illustrator, Google Sheets, Google Slides, Microsoft 365, Jira, Canva, FigJam, Proto.io, Invision, & HTML/CSS*

EDUCATION

DesignLab UX Academy

UX Design Certification

Completed July 2022

Part-time immersive program with over 300 hours of lecture, projects, and heavy collaborative meetings

University of South Florida

B.S. in Health Sciences

with a concentration in biological sciences & health administration
Graduated Dec. 2020

- Alpha Omicron Pi Fraternity as secretary & t-shirt chair
- Involved in: Emerging Leaders of Tampa Bay, PAMSA, & VSA